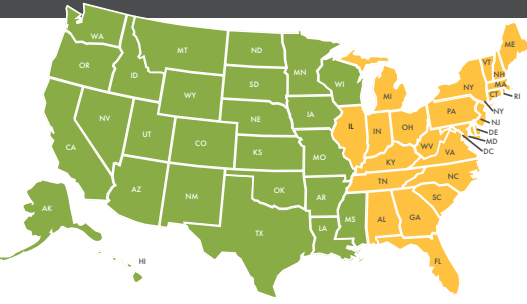




GIWL Team



WESTERN REGION



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EASTERN REGION



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Option 1 - Product Questions
Option 4 - Technical Support

GIWL Sales Site:
www.aig.com/giwl

LICENSING AND COMMISSIONS

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Toll-free Fax: 877-484-3142

Emails:
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Contract Changes: lcmaintenance@aig.com
Terminations & Additions: lctermination@aig.com
Commission Issues: commissionresearch@aig.com

NEW BUSINESS

Electronic application: aig.com/GIWL
Paper application: Fax 855-612-9959 (see FAQ for paper process)
Support: GIWLTeam@aglife.com

SALES SUPPORT

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Melissa Hollinger
713-831-4675

Technical Services Analyst
Lenora Gravette
713-831-8462

PRODUCER RESOURCES

General Information

GIWL Playbook:
www.aig.com/GIWLplaybook

Producer Website:
<https://eStation.americangeneral.com>

POLICYHOLDER SERVICES

Customer Service & Claims
800-811-2696

Hours of Operation
7 a.m. – 6 p.m. (CST) M-F

Correspondence
Fax: 844-930-0370
P.O. Box 305355
Nashville, TN 37230-5355

Consumer Customer Service
<http://www.aig.com/individual/insurance/life/life-contact-us>

Consumer Self-Service
www.aig.com/eservice

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